

Instruction to your Bank or Building Society to pay by Direct Debit Guarantee

Please fill in the whole form and send it to:
Ionic Information Ltd, Ionic House, 3 Bath Place,
Rivington Street, London, EC2A 3DR

PLEASE BE SURE TO ADD YOUR SHARESCOPE
ACCOUNT NUMBER AS A REFERENCE SO THAT WE
CAN IDENTIFY YOU.

BANK/BUILDING SOCIETY DETAILS

Bank/Building Society:.....

Address:.....

.....Postcode

Name(s) of Account Holder(s)
.....
.....

Bank/Building Society Account Number

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Branch Sort Code

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REFERENCE NUMBER
(YOUR SHARESCOPE ACCOUNT NUMBER)

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Instruction to your Bank or Building Society

Please pay Ionic Information Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Ionic Information Ltd and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s).....

Date

Banks and Building Societies may not accept Direct Debit Instructions from some types of account

Direct Debit - The Secure & Easy Way to Pay

To pay your subscription by direct debit, please complete this form immediately and return the top part only to:

Ionic Information Ltd, Ionic House, 3 Bath Place, Rivington Street, London, EC2A 3DR (please do not send to your bank).

Please note that we are required to give you 12 days notice in writing before commencing direct debiting. Therefore, if you return the form less than 14 working days before your first subscription payment date (you get the first month free), you will need to provide alternative payment details (payments can be made by credit card or by cheque payable to 'Ionic Information Ltd').

You will receive information on your ongoing subscription payments at least 12 days in advance of the first payment. For ShareScope Gold and Plus users, this will usually be the 1st or 15th of the month, whichever falls 30 days or just over from your date of registration. For ShareScope Pro users, this will usually be the date of activation of the real time service.

We hope that these arrangements are satisfactory. Thank you.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
 - If there are any changes to the amount, date or frequency of your Direct Debit Ionic Information will notify 10 working days in advance of your account being debited or as otherwise agreed. If you request Ionic Information to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
 - If an error is made in the payment of your Direct Debit, by Ionic Information or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when Ionic Information asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us. This guarantee should be detached and retained by the Payer.